Handling Training Benchmark Requests

**Training Benchmark A Procedure**

- Contact us by calling 03 9606 2351; 03 9606 2414 or submitting an online enquiry form
- Understand the procedures for satisfying Training Benchmark A obligation
- Make the required contribution to the William Angliss Institute Foundation fund
- Submit proof of deposit along with particulars and contact details to William Angliss Institute
- Receive official WAI receipt and acknowledgement letter

**Training Benchmark B Procedure**

- Contact WAI* by calling 03 9606 2351; 03 9606 2414 or submitting an online enquiry form
- Understand the procedures for satisfying Training Benchmark B obligation
- Discuss training requirements with a WAI manager specialising in industry training
- Trainer designs and delivers onsite/offsite training
- Make payment for training provided
- Submit proof of deposit along with particulars and contact details to William Angliss Institute
- Receive official WAI receipt, acknowledgement letter and certificate of attendance/attainment

* WAI – William Angliss Institute

For more information visit www.angliss.edu.au/Visa-457
Training Benchmarks Obligation / Are you an employer sponsor or migration agent affected by the sweeping changes to sponsored temporary long stay (subclass 457) employment related visas?

If you have been asked by the Department of Immigration and Citizenship (DIAC) to arrange employer contributions under the Training Benchmarks scheme, William Angliss Institute holds the solution to fulfilling all your obligations. The Institute has established a scholarship fund that supports education and training for Australian citizens and permanent residents in a university or TAFE course. We also possess the capability to conduct structured onsite training for your employees and clients at short notice.

DETAILS OF VISA 457 TRAINING BENCHMARKS

On 14 September 2009, then Minister for Immigration and Citizenship, Chris Evans clarified the existing requirements on Visa 457 employer sponsors to demonstrate a commitment to training the local workforce. There are currently two benchmarks – employer sponsors may choose which benchmark they will meet. The training benchmarks are defined as:

Training Benchmark A
- Contribution by employer sponsors of at least 2% of recent payroll to an Approved Scholarship Fund or Industry Training Fund
- Commitment to maintain this contribution for the term of approval as sponsor

Training Benchmark B
- Contribution by employer sponsors of at least 1% of recent payroll to the provision of training for their employees who are Australian citizens and permanent residents
- Commitment to maintain this contribution for the term of approval as sponsor

Please note that businesses which are unable to satisfy either Training Benchmark (i.e. operating for less than 12 months) may instead submit a plan outlining how they will meet one of the training benchmarks within the next year.


EVIDENCE OF SATISFYING OBLIGATIONS

Training Benchmark A
To meet this benchmark, employers must provide evidence of having made these contributions, such as a receipt or letter.

Training Benchmark B
To meet this benchmark, employers must provide evidence of engaging external providers to deliver training for Australian employees, such as a receipt or letter.

BENEFITS OF TRAINING BENCHMARK A
Training Benchmark A is advantageous for companies:
- where the proprietor is the only member of staff and whose training is not counted towards the benchmark
- who do not employ Australian citizens or permanent residents
- whose business was only recently established
- who need to fulfill their obligation immediately.

BENEFITS OF TRAINING BENCHMARK B
Training Benchmark B is beneficial for Employers*:
- who employ Australian or permanent citizens
- who are planning to implement or who already have structured training programs that are formal, structured and conducted for Australian citizens and permanent residents
- who operate in an industry where an industry training fund is unavailable


To download these procedures and step by step guide visit www.angliss.edu.au/Visa-457.
**Customer Feedback**

**Mr. Boniface Town**  
State President of the Migration Institute of Australia, Victoria-Tasmania (MIA) and National Vice President of MIA

“I have used William Angliss Institute’s Training Benchmark services on a number of occasions. I have also referred their services to our members in general. I have been impressed with the customer service and expertise of its staff. They are quick to respond to our requests and are ready to find suitable solutions to our problems.

Their dedication to the task at hand makes them respectable business partners. Based on 70 years of training, William Angliss Institute offers the service we require and goes above and beyond expectations. Upon payment for the training fund, the official receipt is accompanied by an acknowledgement letter. On several occasions, the management at the Institute and I have worked on proposals that will benefit our profession and provide assistance to our members.”

“William Angliss Institute offers the service we require and goes above and beyond expectations.”

**Mr. Victor Zhou**  
Migration Agent, Dream Overseas

“I just want to say “thanks” again for the great service provided by William Angliss Institute.

I was literally tearing my hair out looking for a reputable organisation able to assist my clients in fulfilling their Visa 457 Training Benchmark obligations – until my colleague suggested contacting the Institute.

Right from the start, you impressed me with your efficient, professional manner – an approach that not only inspired confidence, but gave me the answers I was looking for. My clients needed an effective solution to DIAC’s latest constraints on Visa 457 Employer sponsors and by partnering with the Institute I was able to meet their needs.

From your helpful, knowledgeable, friendly officers to the state of the art facilities, our experience with William Angliss Institute confirms to us that we have partnered with the industry leader for such services. I will definitely recommend you to my future clients.”

“William Angliss Institute confirms to us that we have partnered with the industry leader for such services.”
Why Choose William Angliss Institute?

ACTIVITIES TO DATE
William Angliss Institute has already received contributions and arranged in-house training for restaurants and food and beverage establishments.

As an approved Registered Training Organisation (RTO), the Institute has been active in providing onsite training in regional Victoria and New South Wales.

SUPPORT FROM INDUSTRY
William Angliss Institute has been acknowledged by the Migration Institute of Australia (MIA) as an approved institution to receive employer contributions and conduct training under this scheme.

As a result of our agreement with MIA, the Institute is currently working with several migration agents to assist their employer clients to fulfill their Training Benchmarks obligations.

Other Related Services

SKILLS ASSESSMENT FOR VISA SUBCLASS 457 APPLICANTS
The Australian Government, through Trades Recognition Australia (TRA) has appointed William Angliss Institute as a Registered Training Organisation (RTO), to conduct formal skills assessments for 457 visa applicants from nominated countries for the occupations of cooks and chefs.


INDUSTRY TRAINING
William Angliss Institute is the largest specialist training provider to the hospitality industry in Australia.

Combining extensive industry collaboration with industry skilled trainers and access to comprehensive resources, the Institute can also work directly with employers to develop customised training solutions. The Institute delivers suitable training options for a range of levels, from new entrants to the industry through to upper management.

For more information, please contact us on 03 9606 2111.

SKILLS RECOGNITION
Our Institute has a number of innovative options for allowing industry professionals who do not have a formal qualification the opportunity to benchmark their extensive hospitality, tourism, cookery and retail skills and experience against the standards set out in the Hospitality, Tourism and Retail Training Packages. Through this process, these professionals are able to gain a qualification or Statement of Attainment, formally acknowledging their work experience.
William Angliss Institute is a learning community devoted to students with a passion for foods, hospitality and tourism, inspiring them and nurturing their careers with expert training, education and mentoring.

Call 03 9606 2111 or visit www.angliss.edu.au

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