

# COURSE STRUCTURE

## SIT30616 CERTIFICATE III IN HOSPITALITY

STRUCTURE	UNIT CODE	UNIT TITLE
Block 1 delivery	SITHFAB002	Provide responsible service of alcohol
	SITXCOM002	Show social and cultural sensitivity
	SITXCCS002	Provide visitor information
	BSBWOR204	Use business technology
	SITXWHS001	Participate in safe work practices
	SITXFSA001	Use hygienic practices for food safety <i>*F&amp;B/Kitchen Only</i>
	SITHIND001	Use hygienic practices for hospitality services
	SITHIND002	Source and use information on the hospitality industry
	BSBWOR203	Work effectively with others
	SITXCCS006	Provide service to customers
Work-place	SITHIND004	Work effectively in hospitality service
Block 2 delivery	<b>All streams</b>	
	SITXCCS004	Provide lost and found services
	SITXHRM001	Coach others in job skills
	<b>Food and Beverage Stream</b>	
	SITHFAB004	Prepare & serve non-alcoholic beverages
	SITHFAB005	Prepare and serve espresso coffee
	SITHFAB007	Serve food and beverage
	<b>Housekeeping Stream</b>	
	SITHACS001	Clean premises and equipment
	SITHACS002	Provide housekeeping services to guests
	SITHACS003	Prepare room for guests
	<b>Reception Stream</b>	
	SITHACS008	Provide accommodation reception services
	SITXFIN001	Process financial transactions
	SIRXLS001	Sell to the retail customer
	<b>Porter Stream</b>	
	SITHACS002	Provide housekeeping services to guests
	SITHACS005	Provide porter service
	SIRXLS001	Sell to the retail customer
	<b>Kitchen Stream</b>	
	SITHKOP001	Clean kitchen premises and equipment
	SITXINV002	Maintain the quality of perishable items
	SITHCCC003	Prepare and present sandwiches