AYERS ROCK RESORT

Voyages Ayers Rock Resort is a major contributor of indigenous employment.

They employ about 100 indigenous trainees in hospitality and tourism to begin their careers in the growing experience industry.

For more information visit ARR Indigenous Training & Employment.

Voyages and Angliss National have been working collaboratively since the Indigenous Traineeship Program commenced in 2011 delivered at Ayers Rock Resort Trainees are recruited locally and nationally to learn whilst you earn. It includes relocation cost and living expense assistance. Best of all, you are offered employment once you have **successfully** completed the Certificate III qualification and met the required performance standards at the Resort. Once completed you may choose to advance to the Future Leaders program.

Voyages Ayers Rock Resort is a major contributor of Australian Aboriginal and Torres Strait Islander employment and together with William Angliss Institute, offer the following qualifications.

Course Structure - Please refer to ARR Trainee Handbook

Certificate III in Hospitality –Page 13
Certificate III in Retail P14
Certificate III in Business P14
The Trainee Journey – P12
Future Leaders Program – PPT – slide 9

HOME VALLEY STATION

If you take up a traineeship with Ayers Rock Resort, you can also apply to work and live at the remote Home Valley Station for 6 months when it becomes a hub for travellers and trainees alike!

It's on the famous Gibb River Road in the Kimberley region in Western Australia and located on beautiful 3.5 million acres of land.

For more information visit Home Valley Station.

Please add after ...acres of land...

Home Valley Station is a seasonal property, operating during the Kimberley dry season from **May through October**. Trainees are seconded to work at the property during this period – therefore, suitable candidates should be **selected from intakes in October**, **November and December** to ensure that the program prerequisites are met.

For more information on Home Valley Station, please visit: Home Valley Station

MOSSMAN GORGE CENTRE

Mossman Gorge is north of Cairns and north of Port Douglas. It's in a World Heritage listed landscape and protected rainforest environment where you can start your career in hospitality.

For more information visit Mossman Gorge Centre.

The Indigenous Traineeship delivered at Mossman Gorge Training Centre offer two qualifications.

Course Structure

(03) 9606 2367

Certificate III in Hospitality – Course Structure – see below Certificate III in Tourism – Course Structure – see below The Trainee Journey – see below

Indigenous Traineeship Program Programs

Liz Lotter
International and Business Project Development
William Angliss Institute
Email liz.lotter@angliss.edu.au

COURSE STRUCTURE

SIT30616 CERTIFICATE III IN HOSPITALITY

Food and Beverage Stream

Unit Code	Unit Title			
BSBWOR203	Work effectively with others			
SITHIND002	Source and use information on the hospitality industry			
SITXCCS006	Provide service to customers			
SITXCOM002	Show social and cultural sensitivity			
SITXWHS001	Participate in safe work practices			
SITXHRM001	Coach others in job skills			
SITXFSA001	Use hygienic practices for food safety			
SITHACS001	Clean premises and equipment			
SITXCCS002	Provide visitor information			
SITXCCS004	Provide lost and found services			
SITXCOM003	Provide a briefing or scripted commentary			
SITHIND004	Work effectively in hospitality service			
SITHFAB004	Prepare & serve non-alcoholic beverages			
SITXFIN001	Process financial transactions			
BSBWOR201	Participate in environmentally sustainable work practices			

SIT30116 CERTIFICATE III IN TOURISM

Unit Code	Unit Title			
SITTIND001	Source and use information on the travel and tourism industry			
SITXCCS006	Provide service to customers			
SITXCOM002	Show social and cultural sensitivity			
SITXWHS001	Participate in safe work practices			
SITTGDE001	Interpret aspects of local Australian Indigenous culture			
SITTGDE007	Research and share information on Australian Indigenous culture			
SITTGDE303	Lead tour groups			
SITTGDE005	Prepare and present tour commentaries or activities			
SITXCOM003	Provide a briefing or scripted commentary			
SITXCCS004	Provide lost and found services			
SITXCCS002	Provide visitor information			
BSBSUS201	Participate in environmentally sustainable work practices			
SITXFSA001	Use hygienic practices for food safety			
BSBWOR203	Work effectively with others			
SITXHRM001	Coach others in job skills			

THE TRAINEE JOURNEY

PRE ADMISSION	ORIENTATION	TRAINING COMMENCEMENT	WORKPLACE AND TRAINING	COMPLETION
	1 WEEK	3 WEEKS	2 - 11 MONTHS	12 MONTHS
RECRUITMENT DRIVE	INDUCTION	ESSENTIAL SKILLS	WORKPLACE AND TRAINING	COMPLETION
 LLN Assessments Interviews with Training /HR Register USI - Unique Student Number 	 Employment & Training sign-ups MGC Staff Handbook WAI Student Handbook LLN review & activities Fire Awareness Diversy Chemicals Community Services 	 WHS Clean Premises Food Safety Healthy lifestyle Mentoring Budgeting TSP - Training & Support Plans 	 Job Skills Sets & demonstrations TSP Completion of all assessments Completion Notification 	 Resumes Graduation Issue Certificate

This timeline represents key phases of a trainee's journey at MGC. During the *Pre-admission* stage, you would have received information regarding the qualification you are undertaking to allow you to make a well-informed decision. If successful, the *Orientation* stage ensures you understand what is required of you during the course. There is *Support and Progression* monitoring throughout the course while; *Training and Assessment* is split into Blocks of training and the *Completion* stage ensures you have met all training package requirements to be issued with certification.