

SIT30116 CERTIFICATE III IN TOURISM

Unit Code	Unit Title
SITTIND001	Source and use information on the travel and tourism industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices
SITTGDE001	Interpret aspects of local Australian Indigenous culture
SITTGDE007	Research and share information on Australian Indigenous culture
SITTGDE303	Lead tour groups
SITTGDE005	Prepare and present tour commentaries or activities
SITXCOM003	Provide a briefing or scripted commentary
SITXCCS004	Provide lost and found services
SITXCCS002	Provide visitor information
BSBSUS201	Participate in environmentally sustainable work practices
SITXFSA001	Use hygienic practices for food safety
BSBWOR203	Work effectively with others
SITXHRM001	Coach others in job skills