William Angliss Institute



Group timetable - 233TRA3N1B, Certificate III in Travel - Jul - 1B (Wks 30-38, 40-48)

	08:00AM	08:30AM	09:00AM	09:30AM	10:00AM	10:30AM	11:00AM	11:30AM	12:00PM	12:30PM	01:00PM	01:30PM	02:00PM	02:30PM	03:00PM	03:30PM	04:00PM	04:30PM
Monday			Wks 30-32, 24/07/2023 - 7/08/2023 [=3] Source and use information on the tourism and travel industry (SITTIND003)															
			Wks 33-37, 14/08/2023 - 11/09/2023 [=5]															
			Access and interpret product information (SITTTVL001) Wks 40-48, 2/10/2023 - 27/11/2023 [=9]															
			VVKS 40-46, 2/10/2023 - 2/1112023 [=9] Construct normal international airfares (SITTTVL009)															
Tuesday			12/09/2023 - 19/09/2023 [=2] and issue tickets for domestic flights (STTTVL008)															
			3/10/2023 - 24/10/2023 [-4] Wks 40-44, 46-48, 3/10/2023 ge of the structure, products and services of an airline operator (AVII012) Sell burism products and services (SIT													•		
		Wks 44, 46-48, 3	-48, 31/10/2023 28/11/2023 [=4] place cyber security awareness and best practices (BSBXCS402)															
			Wks 30-36, 25/07/2023 - 5/09/2023 [=7] Use a computerised reservations or operations system (SITTTVL007)															
Wednesday				7/2023 - 2/08/2023 [tural sensitivity (SITXCO)		r	r	1	T	T	T	T	1	L	r	i		
			Wk 32, 9/08/202		1007)													
				ork practices (SITXWHS0					1							J		
				/ks 33-38, 40-42, 16/08/2023 18/10/2023 [=9] se a computerised reservations or operations system (SITTTVL007)														
				Wks 43-48, 25/10/2023 - 29/11/2023 [=6] Provide specialist advice on cruises (SITTYL011)														
We				Wks 33-38, 16/08/2023 - 20/09/2023 [=6] Wks 33-38, 40-42, 16/08/2023 18/10/2023 [=9]									i					
										Use a computerised reservations or operations system (SITTTVL007)			Use a computerised reservations or operations system (SITTTVL007)			l		
											/2023 - 18/10/2023 reservations or operation							
			Wks 30-34, 27/07/2023 - 24/08/2023 [=5]													1		
Thursday		Provide advice on Australian destinations (SITTTVL003)																
			Wks 35-38, 31/08/2023 - 21/09/2023 [=4] Provide advice on international destinations (SITTTVL002)															
											Wks 40-43, 5/10/2023 - 26/10/2023 [=4] Provide service to customers (SITXCCS014)							
F											/2023 - 30/11/2023							
										Manage disrespect	ul, aggressive or abusiv	e customers (SIRXCEG0	08)	Г	T.			
			/ks 40-42, 6/10/2023 - 20/10/2023 [=3] epare customer qualations (SITTYL005)															
ay			/2023 - 1/12/2023 s and process docume															
Friday		Dook tourism product	Wks 30-36, 28/07/2023 - 8/09/2023 [=7]															
			Use a computerised reservations or operations system (SITTVL007) Wks 37-38, 15/09/2023 - 22/09/2023 [=2]															
			Source airfares and	issue tickets for domestic	flights (SITTTVL008)									J				